



**Company No: 6848567**

PO Box 1260

Yateley

GU47 7GH

***Vetprop is a trading name of Hanbury Hill Ltd. Company Registration Number: 6848567. This policy covers all sites produced by Hanbury Hill Ltd including Hanbury Hill trading as Vetprop.***

## **Privacy Policy Statement**

### **1. General**

Hanbury Hill Ltd is committed to safeguarding your privacy online. The purpose of this privacy policy is to inform you what personal information Hanbury Hill Ltd collects, the purposes for which it uses this information and how we process, manage, and store those details. and how your rights under the GDPR, DPA & PECR are adhered to. This policy may change from time to time without notice. If you wish to contact Hanbury Hill Ltd concerning any matter relating to your personal information then please email [info@vetprop.co.uk](mailto:info@vetprop.co.uk)

### **2. Disclosures**

Hanbury Hill Ltd may disclose your information, under strict terms of confidentiality and restriction of use, to partners of Hanbury Hill Ltd who supply services on behalf of Hanbury Hill Ltd and who require processing personal data in the provision of such services. When you use this website, you are consenting to the disclosure of your personal information to Hanbury Hill Ltd partners. Hanbury Hill Ltd will not disclose any of your personal information to any other third parties without your express consent.

However, under certain circumstances the force of law may require the provision of information to legal authorities. To maintain the integrity of its website and safeguard the interests of its subscribers Hanbury Hill Ltd will comply with any such legally binding request.

### **3. Information collected**

3.1. Identifiable information – **Basic** and **contact** information (**name and email address**) is collected when you register or fill in a form on a Hanbury Hill Ltd website, or you send an email to the Hanbury Hill Ltd. The information that is provided by you will only be used for the purpose for which it is provided, unless you are informed otherwise at the time of giving the information. You may inform Hanbury Hill Ltd at any time if you wish Hanbury Hill Ltd to cease using your personal information.

3.2. Non identifiable information – Hanbury Hill Ltd will from time to time collect information from you that does not reveal your personal identity. Hanbury Hill Ltd uses this information for editorial purposes, and occasionally for other internal purposes. This information is only used in aggregate form and is not connected to any name, address or other personal identifying information.

#### **4. Use of personal information updated following new GDPR regime which came into force 25<sup>th</sup> May 2018**

Hanbury Hill Ltd is what's known as the 'Controller' of any personal data you provide to us. We only collect basic personal data about you which does not include any special types of information or location-based information. This may however include name, address, email, phone number.

##### **4.1 Why we need your data**

We need to know your basic personal data to provide you with very occasional relevant updates via email. We will not invade your privacy with too many emails and will only collect the data from you that we need to provide and oversee this service.

##### **4.2 What we do with your data**

All the personal data we process is kept securely and processed by our small team of staff in the UK. No third parties have access to your personal data without your consent.

##### **4.3 How long we keep your data**

We may be required to keep data for a minimum of 6 years after which time it will be destroyed. The information that we use for marketing purposes will only be kept with us until you notify us that you no longer wish to receive this information and you are free to unsubscribe from our email marketing at any time.

##### **4.4 What are your rights**

**You as the user have several legal rights regarding the personal information that we collect from you and you can exert your rights using the contact details below:**

[info@vetprop.co.uk](mailto:info@vetprop.co.uk)

##### **Your rights include the following:**

1. The Right to Be Informed
2. The Right of Access
3. The Right to Rectification
4. The Right to Erasure
5. The Right to Restrict Processing
6. The Right to Data Portability
7. The Right to Object
8. The Right to Avoid Automated Decision-Making

If at any point you believe the information, we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us to have the matter investigated at [info@vetprop.co.uk](mailto:info@vetprop.co.uk) . If you are not satisfied with our response or believe we

are not processing your personal data in accordance with the law you can complain to the Information Commissioner's Office <https://ico.org.uk/>

## **5. Use of Cookies**

Cookies are small amounts of information that are sent to and are stored on your computer. They are used to identify you when you visit the site, and to make your use of the site more convenient for you. Cookies are used to remember usernames, passwords and preferences and to deliver a faster and more personalised service. If you do not wish to have Cookies placed on your computer you can disable Cookies on your Internet browser. Turning them off however will mean that you will not be able to enjoy this web site to its fullest.

## **6. Links**

There may from time to time be links on this web site to third party web sites which Hanbury Hill Ltd has no control over. Hanbury Hill Ltd accepts no responsibility or liability for any third-party practices on third party websites. Hanbury Hill Ltd advises you to carefully read 3rd party privacy statements prior to the use of any third-party website.

## **7. International Transfers**

Due to the international nature of the internet, the collecting and processing of your personal information in accordance with Hanbury Hill Ltd's privacy policy may involve transferring the data between countries in which Hanbury Hill Ltd, subsidiaries of Hanbury Hill Ltd and strategic partners are located.

Hanbury Hill Ltd shall take steps to ensure that any transfer of data to a country or territory outside the European Economic Area, whose laws provide for a different standard of protection for your personal data than that provided under English law, shall be made subject to contractual arrangements which will require that your data be processed to at least a standard compliant with GDPR 2018.

## **8. Security**

This website has security measures in place to protect against loss, misuse and alteration of your personal information under Hanbury Hill Ltd's control. However no data transmission over the internet can be guaranteed to be 100% secure and whilst Hanbury Hill Ltd strives to protect your personal information, Hanbury Hill Ltd cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. Once Hanbury Hill Ltd receives the transmission, Hanbury Hill Ltd makes best efforts to ensure the security on the system.

## **9. Contact Details**

Hanbury Hill Ltd  
PO Box 1260  
Yateley  
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[info@vetprop.co.uk](mailto:info@vetprop.co.uk)